



inkubatorpomyslow.org.pl

Imig



Online legal support for migrants



STOWARZYSZENIE
INTERWENCJI
PRAWNEJ

Imig – online legal support to migrants is an Internet platform that will make it easier for migrating individuals to navigate through Polish complicated administrative and court procedures. New inhabitants of Poland will find there practical instructions on how to complete residence permit forms, advice on the best way to legalise their stay, or simple explanations of some difficult legal terms found in Polish procedures.

The most innovative tool of the Imig platform is the generator of official letters for people experiencing migration. It is to help them prepare applications necessary in complicated administrative or legal procedures in Poland. The generator features the most essential document templates to complete on one's own, mostly related to residence procedures (appeal against the ban on entering Poland, against the decision on the obligation to return or against the residence permit refusal), or daily affairs of those who already legally reside in Poland (e.g., regarding the 500+ benefit).

These are mostly simple documents to submit to an office or court, but they cause a lot of problems for migrants who have not been staying in Poland for too long and whose status has not been regularised yet, as a result of which they are often deprived of rights or benefits they are entitled to. The tool is to be particularly helpful for those who have little time left to appeal against unfavourable decisions and do not have fast access to legal services. After answering a set of questions and entering specific details, a user will receive a ready-to-use document along with the instruction what to do next.



Who is the innovation is targeted at?

The innovation is targeted at migrants (including refugees) who live in Poland and must deal with various matters in Polish offices or courts.

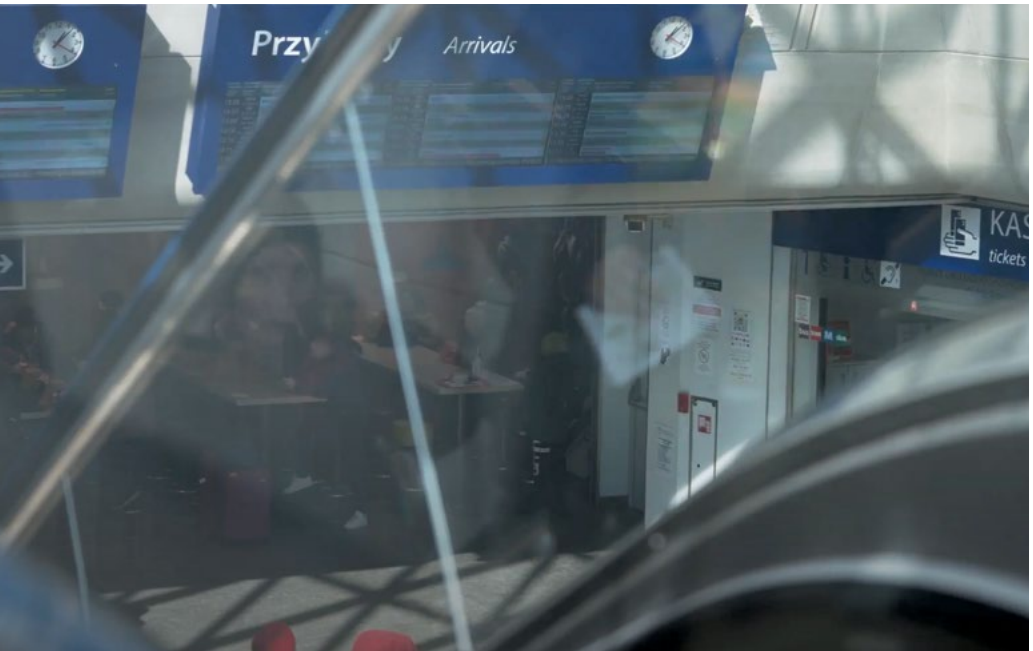
It can also be used by NGO employees and volunteers having no educational background in law, points offering free legal support, and informal initiatives supporting migrants in dealing with official affairs.

The generator can be useful for a large group of users who might not get proper legal support on time, as it fills the gap on the market of legal consultancy, offering an easy-to-handle DIY tool to create documents and applications by those who want to or must represent themselves in official procedures (not only related directly to migration).

Who can implement the innovation?

In its current shape, the innovation supports people experiencing migration and institutions providing them with support by offering them a simple-to-use tool facilitating work and navigation through official procedures.

The innovation can be implemented by public and private entities, NGOs supporting people experiencing migration, having the same or similar problems of legal or official nature combined with limited opportunities to use professional commercial support due to its poor availability or prohibitive prices.



The innovation can be implemented by entities specialising in supporting specific groups (migrants, refugees) or institutions specialising in a specific area (e.g., legal offices, legal clinics, or even public services in the area of their tasks related to promotion of employment, welfare, professional and social integration).

What problems does the innovation address?

Document generator addresses the problem of limited access to necessary legal help in official or legal matters for people experiencing migration – refugees and immigrants. Due to complicated and dispersed regulations, different interpretations and judicial decisions, complex and non-intuitive procedures, people with limited language or social competence might have considerable problems with navigating through procedures that are important to them, but also have limited opportunities to take advantage of paid assistance due to their low income. Consequently, they cannot exercise all rights they are entitled to which leads to their further discrimination and exclusion.

As it has already been mentioned, the generator can also help those who support migrants within their professional or social activities. Most of them do not have educational background in law and are usually not able to fully self-sufficiently help those who need support in preparing official documents. At the same time, due to high repeatability of procedures and the possibility to use templates prepared by professionals resulting from it, they can effectively support people experiencing migration thanks to such a tool as a generator.



Does it work? How does the innovation help its beneficiaries?

The core of the innovation is an official document generator available on <https://interwencjaprawna.pl/imig> which can be used to prepare ready-to-use letters and applications that are most common in the course of migration procedures. Document templates have been prepared by experienced lawyers specialising in the migration law. They are particularly useful for those who must prepare a legal or official document fast but cannot take advantage of professional legal help.

At the time being, users have the following paths to choose from:

- refusal to enter Poland,
- decision on the obligation to return,
- refusal to be granted residence permit,
- complaint on the residence permit decision,
- refusal to be granted the 500+ benefit,
- revocation of the entry ban.

The screenshot shows a website interface with a dark header bar containing a Polish flag icon, the text "polski", and a link "wróć do strony SIP". Below the header is a navigation button "◀ wróć na stronę główną". The main content area is titled "Jaka jest twoja obecna sytuacja?". It features a grid of 12 cards, each representing a different immigration or visa status. Each card has a title, a brief description, and a "DALEJ" button.

POBYT BEZ DOKUMENTÓW	PROCEDURA O UDZIELENIE OCHRONY MIĘDZYNARODOWEJ	HUMANITARNA WIZA SCHENGEN	WIZA W CELU TURYSTYCZNYM LUB ODWIEDZIN
Wybierz jeśli nie masz żadnej legalnej podstawy pobytu w Polsce.	Złożyłeś/aś wniosek o udzielenie statusu uchodźcy w Polsce, a postępowanie w tej sprawie nie zakończyło się decyzją.	Na Twojej wizie widnieje litera C i numer 21.	Na Twojej wizie widnieje litera C lub D i numer 01 lub 02.
DALEJ	DALEJ	DALEJ	DALEJ
POZOSTAŁE WIZY	ZEZWOLENIE NA POBYT CZASOWY	RUCH BEZWIZOWY	STATUS UCHODźCY LUB OCHRONA UZUPEŁNIAJĄCA
Masz ważną wizę, ale <u>nie jest to</u> wiza Schengen w celu humanitarnym (C/21) ani wiza w celu turystycznym lub odwiedzin (nr 01 lub 02).	Masz ważne zezwolenie na pobyt czasowy.	Przebywasz w ruchu bezwizowym i nie upłynął jeszcze okres Twojego legalnego pobytu. <u>Kraje, których obywatele mogą podróżować do Polski bez wiz ></u>	Posiadasz prawomocną decyzję o przyznaniu Ci statusu uchodźcy lub udzieleniu ochrony uzupełniającej.
DALEJ	DALEJ	DALEJ	DALEJ
ZGODA NA POBYT ZE WZGLĘDÓW HUMANITARNYCH	ZGODA NA POBYT TOLEROWANY	ZEZWOLENIE NA KRÓTKOTRWAŁY POBYT CZASOWY	
Udzielono Ci zgody na pobyt	Udzielono Ci zgody na pobyt tolerowany po 1 maja 2014 roku.	Masz krótkie (do 6 mcv) zezwolenie na	

The use of the generator takes place according to the following pattern:

Step one – path selection

After entering the website, a user selects one of six currently available paths, each devoted to one legal problem. Once the path has been selected, a short description of situations it is related to is displayed ('You are in the right place if...'), allowing users to easily find out if the document prepared will adequately address their problem. Here, the user also receives feedback on what the generated document will refer to.



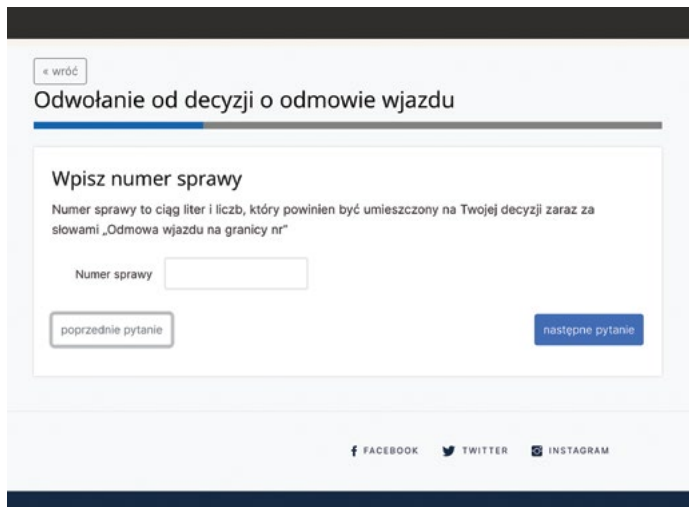
Step two – verification of document relevance and fitness/suitability

After making sure that the selected path is relevant to a problem that the user wishes to solve, a short instruction is displayed informing on the character of the document and other steps worth taking (e.g., consultation

with a lawyer or appointing a service agent) or about appropriate deadlines. The user must answer a series of questions based on which an adequate document is generated or information that such an option is not available, e.g., due to exceeded deadlines, is displayed. In such a case links allowing for seeking legal help close to the user's place of residence appear on the screen.

Step three – document generation and verification

Based on the input information, the generator prepares a document which can in the next step be downloaded and edited or used without any changes in the generated format. But before it happens, users should read the generated document and – if need be – introduce necessary modifications and additional information. At this stage, they also must answer a host of questions verifying if they have familiarised themselves with all the steps that must be taken to effectively complete a procedure related to the generated document.



The screenshot shows a web interface for an appeal process. At the top left, there is a button labeled « wróć. The main heading is 'Odwołanie od decyzji o odmowie wjazdu'. Below this, a section titled 'Wpisz numer sprawy' contains a text box for the case number. A note specifies: 'Numer sprawy to ciąg liter i liczb, który powinien być umieszczony na Twojej decyzji zaraz za słowami „Odmowa wjazdu na granicy nr”'. Below the text box is a label 'Numer sprawy'. At the bottom of the form area, there are two buttons: 'poprzednie pytanie' on the left and 'następne pytanie' on the right. At the very bottom of the page, there are social media icons for Facebook, Twitter, and Instagram.

Step four – sending a document

The last stage is to download the document to one's own computer in an editable format. Such a document can be printed by the user, signed, and sent according to the instructions provided.

In more complicated situations a document prepared by lawyers is only the first phase that should be followed by contacting a lawyer to discuss further steps.

Who is the author of the innovation?



Stowarzyszenie Interwencji Prawnej is an NGO whose statute goal of is to take up activities to promote respect for human rights and to prevent uneven treatment. It supports mostly refugees and migrants in Poland.



Katarzyna Słubik – a lawyer with 10 years of experience in migrant law and anti-discriminatory practices, head of the Stowarzyszenie Interwencji Prawnej, offering legal counselling and advocacy for migrants and refugees in Poland.

More information

<https://interwencjaprawna.pl/lmig>

Contact details

Katarzyna Słubik

biuro@interwencjaprawna.pl

Maria Lewandowska-Woźniak

Idea incubator run by the Stocznia Foundation

innowacje@stocznia.org.pl

(+48 22) 378 39 73





idea incubator

Uncommon solutions to common problems

Text: Maria Lewandowska-Woźniak, Katarzyna Sadło

Translation: Aleksandra Płażewska-Tabor

Photos: Bartosz Kazek, Ministerstwo Fotografii (page 10), frames from a film about Imig, DL Promotion (cover and pages 3, 4 and 6)

Design and typesetting: Kotbury,
October 2023

